

**CITY OF STAMFORD
PURCHASING DEPARTMENT**

Request for Proposal No.	2026.0285
Title	City RFP - City of Stamford Website Ecosystem Redesign, Development, and Hosting
Date Issued	February 26, 2026
Requesting Department	Mayor's Office / Economic Development
Proposals Due	March 26, 2026 @ 4:00 P.M.
Submit Responses	Online via ProcureWare at https://stamfordct.procureware.com
Name saved file as	<i>Proposer Name</i> Response to Stamford RFP No. <i>XXX</i>
Deadline for questions	March 12, 2026 @ 11:59 P.M. Questions must be submitted online via the Clarifications feature in ProcureWare.
Project Manager	Leah Kagan, Director of Economic Development
Pre-Proposal Meeting	N/A
Mandatory	

Introduction

The City of Stamford, Connecticut, is soliciting proposals from qualified and experienced firms to redesign, develop, implement, and host a modern, secure, accessible, and user centered municipal website ecosystem. The full scope of work is described in the scope/specifications and drawings appended hereto.

CITY OF STAMFORD, CONNECTICUT

OFFICE OF ECONOMIC DEVELOPMENT

REQUEST FOR PROPOSALS

**MUNICIPAL WEBSITE ECOSYSTEM REDESIGN, DEVELOPMENT, AND
HOSTING**

RELEASE DATE: FEBRUARY 2026

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1. Introduction

The City of Stamford, Connecticut, is soliciting proposals from qualified and experienced firms to redesign, develop, implement, and host a modern, secure, accessible, and user-centered municipal website ecosystem. This initiative encompasses the redevelopment of the primary City website (stamfordct.gov) and the creation or migration of multiple affiliated sites, including but not limited to the Office of Economic Development (choosestamford.com), Stamford Police Department, Recycling and Sanitation, Town Clerk, Stamford Public Schools/Education, the Board of Representatives, and the Board of Finance. (Proposers may also submit a proposal for the development of a stand-alone site for the Office of Economic Development.)

The City seeks a long-term partner capable of delivering a cohesive digital environment that improves public access to information, enhances transparency, and supports efficient online service delivery. The redesigned ecosystem must reflect modern design standards, comply with all applicable accessibility requirements, and provide a streamlined, intuitive experience for residents, businesses, and visitors.

This RFP outlines the City's expectations for a comprehensive redesign that includes a robust content management system (CMS), a centralized Boards and Commissions database, ADA accessibility and language translation, improved search functionality, enhanced media capabilities, and seamless integration with existing and future third-party applications. The City intends to select a vendor that demonstrates technical excellence, proven municipal experience, and a strong commitment to customer service and long-term support.

2. Scope of Services

The selected vendor shall provide a comprehensive redesign, development, and hosting solution for the City's municipal website ecosystem (Option 1). The scope includes strategic planning, design, development, content migration, integration, testing, training, hosting, and ongoing support. Proposers may provide a proposal for the development of a stand alone site for the Office of Economic Development, provided the site meets all of the stated technical requirements (Option 2).

2.1 Background

Stamford is a diverse and rapidly growing city with a population of approximately 140,000 residents. The City's current website platform was implemented more than a decade ago and no longer meets modern standards for usability, accessibility, mobile responsiveness, or digital service delivery.

The City seeks a modern, citizen-centric digital ecosystem that:

- Improves access to information and services
- Enhances transparency and communication
- Supports mobile-first usage
- Meets ADA/WCAG 2.2 AA accessibility standards
- Integrates with existing and future applications
- Provides a unified experience across multiple City-affiliated sites

2.2 Project Goals

The redesigned ecosystem must:

- Provide a clean, intuitive, modern user experience
- Enable residents to find information in three clicks or fewer
- Support high-quality photos, videos, and media galleries
- Improve search accuracy and relevance
- Streamline navigation and reduce content redundancy
- Support a centralized Boards & Commissions database
- Enhance communication tools (alerts, newsletters, social media)
- Provide a flexible, secure, role-based CMS
- Support multi-site management under a unified design system

2.3 Multi-Site Ecosystem Requirements

The vendor must design, develop, and host a unified ecosystem that includes:

- Main City website (StamfordCT.gov)
- Office of Economic Development (choosestamford.com)
 - Note: Proposers may provide a response limited to the creation of a stand alone site for the Office of Economic Development (Option 2). The proposed site shall meet the stated technical criteria.
- Stamford Police Department

- Stamford Town and City Clerk
- Recycling and Sanitation
- Stamford Public Schools / Education
- Board of Representatives
- Board of Finance
- Additional microsites as needed

Each site must:

- Maintain a consistent design system
- Allow department-level customization
- Support shared components and templates
- Provide role-based access for content editors

2.4 Boards & Commissions Database

The system must include a centralized, searchable database with:

- Board/Commission descriptions
- Member rosters, terms, and appointment history
- Vacancy tracking
- Online application submission
- Meeting schedules, agendas, minutes, and document archives
- Integration with City calendars and notifications

2.5 ADA Accessibility

The redesigned ecosystem must fully comply with **WCAG 2.2 AA** standards at launch.

Requirements include:

- Keyboard navigation
- Screen reader compatibility
- Color contrast compliance

- Accessible forms and documents
- Captioning and alt text support
- Automated and manual accessibility testing

A full checklist is included in **Appendix C**.

2.6 Media Handling (Photos & Videos)

The CMS must support:

- High-resolution image galleries
- Video embedding from major platforms
- Metadata tagging
- Drag-and-drop media management
- Automatic image optimization for mobile

2.7 Search Engine Requirements

The search engine must:

- Provide accurate, relevant results
- Support auto-suggest and predictive search
- Index documents, pages, and metadata
- Provide analytics on search behavior
- Allow filtering by department or category

2.8 Integrations

The system must integrate with or support:

- FixIt Stamford
- SeamlessDocs / online forms
- Meetings & videos
- Community calendar
- GIS

- Google Analytics 4
- Online payment systems
- City-built custom applications
- Artificial Intelligence
 - Vendors must provide detailed information regarding any Artificial Intelligence (AI) capabilities included in their platform. Responses must address the following:
 - Clear enumeration of all AI applications, tools, or frameworks integrated into the platform.
 - Availability of AI-based chatbots, virtual assistants, or automated support tools.
 - Explanation of how City data is handled by AI components, including whether data is used to train Large Language Models (LLMs) or remains isolated within the City's environment.
 - Disclosure of whether users can **opt out** of AI-based data collection.
 - Confirmation of compliance with relevant AI-related privacy regulations, including:
 - GDPR
 - CCPA
 - NIST AI Risk Management Framework
 - Disclosure of whether AI-related penetration testing is performed and whether results can be shared.
 - Description of any AI-powered security features, such as anomaly detection or bot filtering.
 - Availability of AI-driven end-user support features, including context-sensitive assistance.
 - Availability of AI-powered content generation tools for content editors.
 - Description of AI-driven site optimization capabilities, such as:
 - SEO enhancements

- ADA compliance monitoring
- Analytics insights
- Bot filtering

2.9 Hosting Requirements

Hosting must:

- Be fully U.S.-based
- Meet Tier 3 data center standards
- Provide high availability and redundancy
- Include daily backups and disaster recovery
- Support secure API access
- Include DDoS protection and intrusion monitoring

2.10 Security Requirements

The system must include:

- Role-based access controls
- Multi-factor authentication
- Audit logs
- Encryption in transit and at rest
- Regular security patching
- Compliance with industry cybersecurity standards

2.11 Data Residency

All data must be stored and processed within the United States. No offshore storage or support services are permitted.

2.12 Training

The vendor must provide:

- CMS training for content editors

- Administrator training for system managers
- Written documentation and video tutorials
- Optional refresher training sessions

2.13 Support

The vendor must provide:

- Defined support hours
- Emergency support procedures
- Ticketing system access
- SLA-based response and resolution times

3. Technical Requirements

The proposed solution must meet or exceed the following technical requirements. These requirements reflect modern municipal standards for security, accessibility, performance, and long-term sustainability.

3.1 System Architecture

The system must be built on a stable, scalable, and well-supported platform that:

- Supports multi-site management under a unified architecture
- Provides modular components and reusable templates
- Allows for future expansion without major redevelopment
- Supports API-based integrations with third-party systems

3.2 Hosting Environment

The hosting environment must:

- Be fully located within the United States
- Meet Tier 3 data center standards
- Provide 99.9% uptime or higher
- Support automatic failover and disaster recovery

3.3 Security Standards

The system must comply with industry-standard security practices, including:

- Encryption of data in transit (TLS 1.2 or higher)

- Encryption of data at rest
- Multi-factor authentication for administrators
- Role-based access control
- Audit logs for all administrative actions
- Regular vulnerability scanning and patching
- Protection against DDoS attacks
- Compliance with NIST or equivalent cybersecurity frameworks
- Support for multiple permission levels aligned with City workflows.
- All site data must be stored within the continental United States. For commercial cloud hosting (AWS, Google Cloud, Azure), primary storage must be located on the East Coast.
- All data created or stored by the system is the property of the City and must be exportable in a usable format upon request.
- Vendor must agree to the **City of Stamford's Cybersecurity Policies** and complete a Cybersecurity Questionnaire upon request.
- Vendor must provide:
 - **Proof of regular update schedules** for the CMS platform.
 - **Proof of penetration testing** performed on the platform.
 - Vendor must disclose:
 - **Any third-party technology dependencies** that could impact site functionality if discontinued.
 - **All ancillary costs**, including hosting, database technologies, or other required services.

3.4 Performance Requirements

The system must:

- Load primary pages in under 3 seconds on standard broadband
- Optimize images and media automatically
- Support high traffic volumes without degradation
- Provide mobile-first responsiveness across all devices

3.5 Browser Compatibility

The website must be fully compatible with:

- Chrome
- Firefox
- Safari
- Microsoft Edge
- Mobile browsers on iOS and Android

3.6 CMS Requirements

The CMS must:

- Be intuitive and easy for non-technical staff to use
- Support drag-and-drop content editing
- Provide version control and rollback
- Allow scheduled publishing and expiration
- Support custom user roles and permissions
- Include built-in accessibility checking tools
- Ability to identify and manage outdated or “stale” content based on configurable time thresholds.
- Automated detection of broken internal and external links.
- Identification of published content that is not linked from any active page or navigation element.
- Ability to roll back to previous versions of any page or content item.
- Granular permission settings to restrict administrative users (not public visitors) based on roles, responsibilities, and content ownership.
- Comprehensive audit logs detailing user actions, including who performed an action and when it occurred.
- Reporting on visitor activity, including top pages, referrers, traffic patterns, and other standard web analytics metrics.

3.7 Analytics

The system must integrate with **Google Analytics 4** and provide:

- Page-level analytics
- Search analytics
- User behavior insights
- Custom dashboards for City departments

4. Deliverables

The selected vendor shall provide the following deliverables as part of the project:

4.1 Project Management

- Dedicated project manager
- Detailed project plan and timeline
- Weekly or bi-weekly status meetings
- Risk management and mitigation plans

4.2 Discovery & Planning

- Stakeholder interviews
- Content inventory and audit
- Information architecture redesign
- User experience (UX) research and recommendations

4.3 Design Deliverables

- Wireframes for all major page types
- Full visual design system
- Mobile-first layouts
- Component library and style guide

4.4 Development Deliverables

- Fully functional CMS
- Multi-site ecosystem configuration
- Boards & Commissions database
- Search engine implementation
- Integrations with third-party systems
- Media management tools

4.5 Content Migration

- Migration of approved content
- Migration of up to three years of agendas and minutes
- Redirect mapping and SEO optimization

4.6 Testing

- Functional testing
- Accessibility testing (WCAG 2.2 AA)
- Browser and device testing
- Performance testing
- Security testing

4.7 Training

- CMS training for content editors
- Administrator training
- Training materials (written and video)

4.8 Launch

- Soft launch / staging environment
- Final QA and approval
- Public launch
- Post-launch monitoring

4.9 Documentation

- System documentation
- User guides
- Maintenance procedures

5. Support Requirements

The vendor must provide ongoing support services that include:

5.1 Support Hours

- Standard support during business hours
- Emergency support for critical issues

5.2 Service Level Agreement (SLA)

The SLA must define:

1. Response times
 2. Resolution times
 3. Escalation procedures
- Uptime guarantees

5.3 Support Channels

- Email ticketing system
- Phone support
- Online knowledge base

5.4 Maintenance

- Regular system updates
- Security patches
- CMS upgrades
- Bug fixes

5.5 Optional Enhancements

- Vendors may propose optional enhancements such as:
- Additional training
- Annual accessibility audits
- Content strategy support

6. Proposal Instructions

Proposals must be organized in the following order:

6.1 Letter of Transmittal

- Signed by an authorized representative
- Include company name, address, and contact information

6.2 Corporate Profile

- Company history
- Organizational structure
- Municipal experience

6.3 Statement of Qualifications

- Relevant experience
 - Minimum 5 years of experience developing municipal or government websites. Provide a clear chart showing how the proposer meets this requirement.
- Technical capabilities
- Project team bios

6.4 References

- Minimum of three similar public sector municipal clients
- Include a contact name, email and telephone number for each

6.5 Project Plan & Implementation Approach

- Methodology
- Timeline
- Milestones

6.6 Functional Specifications

- Detailed description of proposed solution

- CMS capabilities
- Hosting environment

6.7 Pricing Proposal

- Itemized pricing
- Licensing fees
- Hosting fees
- Maintenance and support costs
- Optional services
 - All proposers must clearly state if the pricing proposal is for Option 1 or Option 2 – Office of Economic Development site only.

6.8 Payment Settlement Procedures

- Explanation of credit/debit card settlement
- Transfer timelines
- Fees and responsibilities

6.9 Optional: Oracle Integration

- Technical approach
- Data flow description

6.10 Additional Materials

- Sample agreements
- Marketing materials
- Technical documentation
- Each proposer is requested to provide a statement indicating they agree to city's standard contract terms (or minimal exceptions).

7. Proposal Selection Criteria

Proposals will be evaluated based on the following weighted criteria:

7.1 Supplier Qualifications & Experience (25)

- Minimum **5 years of experience** developing municipal or government websites.
- Demonstrated success with **similar multisite projects**.
- Quality and relevance of **at least 3 public sector references** (with contact details).

- Certifications or compliance with **ADA/WCAG, cybersecurity standards, and data residency requirements.**

7.2 Technical Compliance & Functional Specifications (25)

- Meets or exceeds **WCAG 2.2 AA accessibility standards.**
- Robust **CMS capabilities** (drag-and-drop editing, version control, accessibility tools).
- Multisite architecture with **role-based permissions.**
- Integration with required systems (FixIt Stamford, SeamlessDocs, GIS, payment systems).
- Hosting and security compliance (Tier 3 data center, MFA, encryption, NIST framework).
- AI capability disclosures and compliance with **GDPR/CCPA/NIST AI Risk Framework.**

7.3 Project Plan & Implementation Approach (30)

- Clear **methodology**, milestones, and timeline.
- Risk management and mitigation strategies.
- Stakeholder engagement and UX research approach.
- Training plan for content editors and administrators.
- Post-launch support and SLA commitments.

7.4 Pricing & Cost Transparency (20)

- Itemized pricing for:
 - Design and development
 - Hosting and maintenance
 - Optional enhancements
- Disclosure of **all ancillary costs** (third-party dependencies, licensing).
- Competitive pricing relative to scope and deliverables.

The City may invite selected vendors to participate in interviews, demonstrations, or presentations. The City reserves the right to negotiate with any proposer and to select the proposal that best meets the City's needs, regardless of price.

8. Timeline

The anticipated timeline for this procurement is as follows:

- **RFP Release:** February 2026
- **Deadline for Questions:** Two weeks after release
- **Addendum Issued:** Within one week after question deadline
- **Proposals Due:** Four weeks after release
- **Evaluation Period:** March–April 2026
- **Vendor Presentations (if required):** April 2026
- **Final Selection:** Late April or early May 2026
- **Contract Execution:** May–June 2026

The City reserves the right to modify this timeline as necessary.

Appendix A: Insurance Requirements

CITY OF STAMFORD INSURANCE REQUIREMENTS Website Redesign and Hosting Services

Vendor will be required to submit certificates of insurance, which contain the minimum insurance coverages described below:

1. Commercial general liability insurance, with a minimum limit of liability of \$1,000,000 combined single limit per occurrence and in the aggregate for bodily injury and property damage. Such coverage shall include the following:
 - (a) Products liability and completed operations, which shall be maintained for a period of not less than three (3) years following completion of the services under this Agreement or termination of the Agreement, whichever is later.
 - (b) Contractual liability insurance, which insures any indemnities contained in the Agreement between Vendor and the City of Stamford.
 - (c) Broad form property damage coverage and operations liability.
 - (d) The City of Stamford and its employees, agents and officers designated as additional insureds.
 - (e) Policy shall be underwritten on an occurrence basis.

2. Professional Liability/Errors & Omissions insurance which covers the services to be provided pursuant to the Agreement between the City of Stamford and Vendor with a minimum limit of liability of \$1,000,000.

3. Cyber Liability insurance, including Data & Network Liability, Regulatory Defense & Penalties, Breach Response and Cyber Extortion with a minimum limit of liability of \$1,000,000 per claim or per incident. Coverage may be endorsed on another form of liability coverage or written on a standalone policy. The insurance must cover claims that may arise from failure of Vendor's security resulting in, but not limited to, computer attacks, unauthorized access, disclosure of non-public data, transmission of a computer virus, ransomware, or denial of service. Vendor shall require same coverage from any professional hosting company utilized in conjunction with this contract.

4. If on-site services are to be provided, including the delivery and installation of ancillary equipment or software, hardware or technical support, the following additional insurance will be required:
 - (a) Standard workers' compensation, which complies with all state statutes and regulations.
 - (b) Employer's liability insurance, which contains limits of liability of not less than \$100,000 each accident, \$100,000 disease policy limit and \$100,000 disease-each employee.

- (c) Commercial automobile liability insurance with a minimum limit of liability of \$1,000,000 per accident; coverage for all owned, non-owned and hired vehicles; City of Stamford and its employees, agents and officers designated as additional insured.
- 5. If any insurance is underwritten on a claims made, as opposed to an occurrence basis, the retroactive date in the policy shall be the earlier of the effective date of the Agreement between Vendor and the City of Stamford or the date Vendor commences its services for the City. If the policy is cancelled, the policy shall also contain an extended reporting date of not less than three years following termination of the Agreement between Vendor and the City of Stamford or conclusion of the services rendered by the Vendor, whichever is later.
- 6. All insurance required hereunder shall contain waivers of subrogation in favor of the City of Stamford and its employees, agents and officers. Vendor shall waive any right of claim, loss or damage against the City of Stamford and its employees, agents and officers.
- 7. All insurance policies required under this Agreement shall contain thirty (30) days prior written notice to the City of Stamford's Risk Manager in the event of cancellation, termination or material change to any policy terms or conditions required hereunder.
- 8. The insurance required hereunder shall in no way serve to limit or reduce the liability of Vendor under this Agreement.
- 9. Vendor shall provide the Risk Manager with certificates of insurance, which evidence the insurance required hereunder. Vendor shall provide the Risk Manager with renewal certificates of insurance within 15 days prior to the expiration of the policies. Vendor's failure to renew said certificates of insurance or insurance policies shall not be deemed to be a waiver of Vendor's obligations to comply with all provisions of these insurance requirements hereunder.



CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER ABC Insurance Co. 123 Main Street City, State Zip	CONTACT NAME: Insurance Broker PHONE (A/C, No, Ext): 888-888-8888 E-MAIL ADDRESS: broker@insurance.com	FAX (A/C, No): 555-555-5555
	INSURER(S) AFFORDING COVERAGE	
INSURED Sample Company 456 Sample Company City, State Zip	INSURER A: Insurance Co. 1	11111
	INSURER B: Insurance Co. 2	11112
	INSURER C: Insurance Co. 3	11113
	INSURER D: Insurance Co. 4	11114
	INSURER E:	
	INSURER F:	

COVERAGES**CERTIFICATE NUMBER:****REVISION NUMBER:**

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS	
A	<input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR GEN'L AGGREGATE LIMIT APPLIES PER: <input checked="" type="checkbox"/> POLICY <input type="checkbox"/> PRO-JECT <input type="checkbox"/> LOC OTHER:	X	X	123456789	01/01/2025	12/31/2025	EACH OCCURRENCE \$ 1,000,000 DAMAGE TO RENTED PREMISES (Ea occurrence) \$ XXX,000 MED EXP (Any one person) \$ XXX,000 PERSONAL & ADV INJURY \$ 1,000,000 GENERAL AGGREGATE \$ X,000,000 PRODUCTS - COMP/OP AGG \$ X,000,000	
B	<input checked="" type="checkbox"/> AUTOMOBILE LIABILITY <input type="checkbox"/> ANY AUTO <input type="checkbox"/> ALL OWNED AUTOS <input type="checkbox"/> HIRED AUTOS <input type="checkbox"/> SCHEDULED AUTOS <input type="checkbox"/> NON-OWNED AUTOS	X	X	123456789	01/01/2025	12/31/2025	COMBINED SINGLE LIMIT (Ea accident) \$ 1,000,000 BODILY INJURY (Per person) \$ BODILY INJURY (Per accident) \$ PROPERTY DAMAGE (Per accident) \$	
	<input type="checkbox"/> UMBRELLA LIAB <input type="checkbox"/> EXCESS LIAB <input type="checkbox"/> OCCUR <input type="checkbox"/> CLAIMS-MADE <input type="checkbox"/> DED <input type="checkbox"/> RETENTION \$						EACH OCCURRENCE \$ AGGREGATE \$	
C	<input type="checkbox"/> WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below	Y/N	N/A	X	123456789	01/01/2025	12/31/2025	<input checked="" type="checkbox"/> PER STATUTE <input type="checkbox"/> OTH-ER E.L. EACH ACCIDENT \$ 100,000 E.L. DISEASE - EA EMPLOYEE \$ 100,000 E.L. DISEASE - POLICY LIMIT \$ 100,000
D	Professional Liability/E&O Cyber Liability		X	123456789	01/01/2025	12/31/2025	\$1,000,000 per occur (Prof/E&O) \$1,000,000 per occur (Cyber)	

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)

City of Stamford and its employees, agents and officers designated as additional insureds under commercial general liability and automobile liability. All insurance hereunder are primary, not excess or contributory to any insurance maintained by or on behalf of City of Stamford. Waivers of subrogation in favor of City of Stamford and its employees, agents and officers.

CERTIFICATE HOLDER**CANCELLATION**

City of Stamford 888 Washington Boulevard Stamford, CT 06901	SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS. AUTHORIZED REPRESENTATIVE
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Appendix B: Hosting & Security Standards

Note: vendors will be asked to complete the City of Stamford Cybersecurity Questionnaire

1. Hosting Environment Requirements

The Vendor shall provide a secure, U.S.-based hosting environment meeting the following minimum standards:

1.1 Data Center Requirements

- Tier 3 compliant data center (or higher)
- SOC 2 Type II certification
- Redundant power, cooling, and network connectivity
- 24/7 physical security monitoring
- Biometric or controlled access facilities

Vendor must provide:

- Data center compliance documentation
- Most recent SOC 2 report (under NDA if required)

2. Performance & Availability

Vendor shall meet the following service benchmarks:

Metric	Requirement
Uptime	$\geq 99.99\%$ monthly
Page Load Speed	≤ 2 seconds (under normal load)
Incident Response	Within 1 hour (critical)
Disaster Recovery RTO	≤ 4 hours
Disaster Recovery RPO	≤ 1 hour

Vendor must provide:

- SLA documentation
- Historical uptime metrics (past 12 months)

3. Security Controls

Vendor must implement:

- Role-based access control (RBAC)

- Multi-factor authentication for CMS administrators
- Encryption in transit (TLS 1.2 or higher)
- Encryption at rest for sensitive data
- Web Application Firewall (WAF)
- DDoS mitigation services
- Regular vulnerability scanning
- Annual third-party penetration testing

Vendor shall provide:

- Summary of penetration test results
- Patch management policy
- Vulnerability remediation timeline

4. Audit Logging & Monitoring

Vendor must:

- Maintain full audit logs of CMS edits, publishing actions, and administrative changes
- Retain logs for minimum 12 months
- Provide exportable log format upon request
- Implement real-time monitoring for security anomalies

5. Backup & Disaster Recovery

Vendor must:

- Perform daily full backups
- Maintain geographically separate backup storage
- Conduct disaster recovery testing twice annually
- Provide DR test reports to the City

6. Green Hosting (If Applicable)

If proposing green hosting, vendor must provide:

- Certification (e.g., renewable energy usage)
- Description of energy-efficient practices
- Carbon offset reporting methodology

Appendix C: ADA / WCAG 2.2 Compliance Checklist

ADA compliance is a legal requirement.

All vendors must demonstrate compliance with:

- WCAG 2.1 AA (mandatory at launch)
- WCAG 2.2 AA alignment plan (forward compliance)
- Section 508 requirements

1. Independent Accessibility Audit

Vendor must:

- Provide third-party accessibility audit prior to launch
- Remediate all critical and major issues before go-live
- Provide post-launch verification certification

2. WCAG 2.2 Compliance Areas

Vendor must confirm compliance in the following categories:

Category	Requirement
Perceivable	Text alternatives, captions, adaptable layouts
Operable	Keyboard navigation, focus indicators, no traps
Understandable	Clear navigation, readable language
Robust	Screen reader compatibility, valid markup

3. Scope of Accessibility

Accessibility requirements apply to:

- Main website
- All subsites
- Embedded forms
- Calendar modules
- GIS integrations (ESRI)
- Third-party integrations
- Resident dashboards
- Multimedia content (videos must include captions)

4. Ongoing Accessibility Monitoring

Vendor must:

- Conduct quarterly accessibility audits for 24 months
- Provide remediation plan within 30 days of issue identification
- Maintain accessibility statement on website

5. Documentation Required

Vendor must submit:

- Accessibility conformance report (ACR/VPAT)
- Audit summary
- Remediation workflow description
- Accessibility testing methodology

Appendix D: Data Governance & Residency Requirements

1. Data Ownership

All data remains the sole property of the City of Stamford, including but not limited to:

- Resident-submitted forms
- Service request data
- GIS layers
- Analytics data
- Audit logs
- Metadata
- Archived content within scope

Vendor shall not claim ownership or restrict data portability.

2. Data Residency

Vendor must:

- Host all production and backup data within the United States
- Disclose physical hosting locations
- Notify City prior to any change in hosting region

No offshore storage permitted without written City approval.

3. Data Portability & Exit Strategy

Vendor must:

- Provide data export in non-proprietary, machine-readable formats
- Deliver full database export upon termination
- Provide migration assistance during transition (minimum 90 days)
- Ensure no data lock-in

4. Data Retention Policies

Vendor must disclose:

- Backup retention schedule
- Log retention schedule
- Archive retention standards

- Data deletion policy

Vendor must support City-defined retention schedules.

5. Privacy & Data Protection

Vendor must provide:

- Privacy impact assessment
- Description of how resident data is protected
- Incident response policy
- Breach notification timeline (\leq 48 hours recommended)

6. Subcontractors

Vendor must:

- Disclose all data-processing subcontractors
- Ensure subcontractors meet same security standards
- Provide written confirmation of compliance

INTERNET USAGE ACKNOWLEDGEMENT

Caution: The competitive bid/proposal process requires the City of Stamford provide all competitors with equal and timely access to information. To enhance our capabilities, the Purchasing Department is providing bid information over the Internet. You may use this application provided you agree with the following understandings:

1. The City cannot guarantee that the equipment involved in this technology will be available to provide information or receive transmittals. IT IS YOUR RESPONSIBILITY TO ENSURE THAT YOU HAVE CURRENT INFORMATION AND THAT QUOTATIONS ARE RECEIVED AT THE DESIGNATED LOCATION, COMPLETE AND ON TIME.
2. The City is not responsible for the confidentiality of information transmitted over the Internet.
3. The City makes no guarantee as to the completeness or accuracy of downloaded "Request for Bid", "Request for Proposal" or "Request for Qualification."

RFQ/RFP SUBMISSION REQUIREMENTS

The Purchasing Department requests that you identify clearly your fee proposal sheet(s), as well as your bid bond pages if applicable.

Bids/Proposals must be received by the due date and time in order to be considered. Please be advised that the Purchasing Department does not accept bids or proposals by email or fax.

The following documents should be returned with your RFQ/RFP:

- Contractor's Statement
 - Non-Collusion Affidavit
 - City of Stamford State of Connecticut Contractor Verification (in accordance with Public Act 16-67) Compliance Affidavit (**For all school projects**)
 - A Certificate of Corporate Resolution signed by the Secretary of your firm, authorizing you to execute a contract.
- Or
- A Certification as to Contract Signatory for Limited Liability Companies (LLCs) signed by the Secretary of your firm, authorizing you to execute a contract.
 - Proposer's Information and Acknowledgement Form
 - Department of the Treasury Internal Revenue Service Form W-9. Proposers shall download, complete and return the current IRS W-9 form - <https://www.irs.gov/forms-pubs/about-form-w-9>
 - Commission on Human Rights and Opportunities Contract Compliance Regulations Notification to Bidders Form
http://www.ct.gov/chro/lib/chro/Notification_to_Bidders.pdf
 - Supplier Registration Form

The Purchasing Agent reserves the express right, on behalf of the City of Stamford, to waive any/all technical defects, irregularities and omissions if the best interest of the City is served.

Issuing Office

This Request for Proposals is issued by the City of Stamford Purchasing Department on behalf of the department identified on the coversheet, hereinafter referred to as the “City.” The Purchasing Department is the sole entity authorized to issue, amend, or clarify this RFP. All communications, inquiries, and submissions related to this RFP must be directed to the Purchasing Department.

The City’s Purchasing Agent, or their designee, will serve as the official point of contact throughout the procurement process. No other City official, employee, or representative is authorized to provide information or guidance regarding this RFP. Any communication with unauthorized personnel may result in disqualification.

Inquiries

All inquiries regarding this RFP must be submitted online via the Clarifications feature in ProcureWare. The deadline for submitting questions is listed on the cover page. Do not submit questions to the Project Manager. Questions submitted outside of ProcureWare and/or after the deadline will not receive a response. Please be advised while a solicitation is active, requests for information, including information related to the prior solicitation from prospective bidders/proposers, should be submitted via the Clarifications feature. Answers will be provided via an addendum.

Incurring Cost

The City of Stamford will not be held responsible for any costs incurred by the proposer for work performed in preparation and production of a proposal or for any work performed prior to the issuance of a contract.

Rejection/Acceptance of Proposals

The City of Stamford reserves the right to accept or reject any or all proposals submitted in response to this RFP, to waive informalities or irregularities, and to request clarification of information submitted. The City may accept any proposal deemed to be in the best interest of the City, regardless of whether the proposal meets every requirement of this RFP.

Submission of a proposal shall not be construed as creating any contractual relationship between the proposer and the City. The City is under no obligation to award a contract as a result of this solicitation and may elect to discontinue the procurement process at any time.

The City further reserves the right to:

- Reject proposals that are incomplete, non-responsive, or fail to meet the requirements of this RFP
- Accept proposals in whole or in part
- Negotiate with any proposer, regardless of whether that proposer submitted the lowest-priced proposal, if it is in the best interest of the City of Stamford.
- Request additional information from any proposer
- Conduct reference checks, site visits, or interviews as part of the evaluation process

The City of Stamford reserves the right to contract with any firm for any reason. The City’s determination of the proposal that best meets its needs shall be final.

Addenda to RFP

Amendments to this RFP may be necessary prior to the closing date and will be furnished to all prospective proposers. Failure to acknowledge receipt of amendments in accordance with the instructions contained in the amendment may result in the proposal not being considered.

Submission of Proposals

Each proposer must submit their proposal via ProcureWare by the date and time stated on the cover sheet. Proposals received after the date and time prescribed shall not be considered for contract award and shall be returned to the proposer. Neither mailed, faxed or emailed RFP responses will be accepted as qualified RFP submission.

Proprietary Information

The City of Stamford will not disclose any portion of the proposals except to members of the proposal evaluation team prior to contract award. The City of Stamford retains the right to disclose the name of the successful proposer, the financial considerations and any other information in the proposal that is pertinent to the selection of the proposer.

Key Personnel

The personnel and commitments identified on any proposer's proposal will be considered essential for the work to be performed under this RFP. Prior to diverting any of the specified individuals to other programs or changing the level of effort of the specified individuals, the proposer must notify the City fourteen (14) days in advance and will be required to submit justification, including proposed substitutions, in sufficient detail, to permit evaluation of the impact on the project. The proposer will make no deviation without the prior written consent of the City. Replacement of personnel will be with personnel of equal ability and qualifications.

Any employee of the proposer, who in the sole opinion of the City is unacceptable, shall be removed from the project pursuant to the request of the City. The proposer will have fourteen (14) calendar days to fill the vacancy with another employee of acceptable technical experience and skills subject to the written approval of the City.

The City shall have the right to reject or terminate any of the staff provided by the proposer with 24-hour notice, and the proposer shall be able to provide immediate, temporary replacement and within 30 days, provide permanent replacement.

Independent Project Cost Determination and Gratuities

By submission of a proposal, the proposer certifies that in connection with its procurement:

The financial data in this offer has been arrived at independently, without consultation, communication, or agreement, for the purposes of restricting competition, as to any matter relating to such prices with any other proposer or competitor.

The financial data quoted in this offer will not change for a period of one hundred twenty (120) days after the receipt date at the City of Stamford of this offer.

Unless otherwise required by law, the financial data which has been quoted in this offer have not been knowingly disclosed by the proposer and will not knowingly be disclosed by the proposer prior to award, directly or indirectly to any other proposer or to any competitor.

No attempt has been made or will be made by the proposer to induce any other person or firm to submit or not to submit an offer for the purpose of restricting competition.

No elected official or appointed official or employee of the City of Stamford shall benefit financially or materially from this contract.

Prime Contractor Responsibility

Vendors submitting proposals to this RFP may not utilize the service of subcontractors without the prior written approval of the City of Stamford. If sub-contractors or partners are planned to be used, this should be clearly explained in the response. The prime contractor will be responsible for the entire contract performance whether or not a sub-contractor or partner is used to perform. Under this RFP, the City of Stamford retains the right to approve all partners or sub-consultants.

Availability of Funds

The contract award under this RFP is contingent upon the availability of funds to the department identified on the coversheet. **In the event that funds are not available, any contract resulting from this RFP will become void and of no force and effect.**

Termination for Default or for the Convenience of the Contracting Agency

Performance under any contract resulting from this RFP may be terminated by the City of Stamford whenever:

The contractor shall default in the performance of his/her contract and shall default within the period specified by the contracting officer in a notice specifying default; or

The contracting officer shall determine that termination is in the best interest of the Office of Administration/Operations, the Purchasing Department or the City of Stamford.

Termination will be effected by delivery to the contractor of a notice to terminate, stating the date upon which the termination becomes effective.

In the event of termination of this agreement as a result of a breach by the Consultant hereunder, the City shall not be liable for any fees and may, at its sole discretion, award an agreement of the same services to another qualified firm with the best proposal or call for new proposals and award the agreement thereunder.

Ambiguity in the Request for Proposal (RFP)

Prior to submitting the proposal, the contractor is responsible to bring to the City's attention any ambiguity in this RFP. Failure to do so shall result in the contractor forfeiting any claim for adjustment based on such ambiguity as should have been noted by a prudent contractor.

In the event of any ambiguity between the City's RFP and the proposer's proposal, then whatever shall be more favorable to the City of Stamford as determined in the sole discretion of the City shall prevail and take precedence.

Ownership Information

The City of Stamford shall have unlimited rights to use, disclose or duplicate, for any purpose whatsoever, all information developed, derived, documented or furnished by the proposer under any contract resulting from this RFP.

In the event of contract award, all data collected and other documentation produced as part of the contract will become the exclusive property of the City of Stamford and may not be copied or removed by any employee of the proposer without written permission of the City of Stamford.

The contractor shall not:

- Use City data for any purpose other than fulfilling contractual obligations

- Sell, share, or disclose City data to third parties

- Retain City data after contract termination, except as required by law

- Upon request, the contractor must provide the City with a complete export of all data in a usable, non-proprietary format.

- All intellectual property developed specifically for the City under this contract shall be considered “work for hire” and shall be owned by the City

Negotiated Changes

In the event negotiated changes occur after the awarding of the contract, any policies called for in the original contract will remain in effect. Additional Services shall be negotiated prior to their performance or acceptance by the City of Stamford.

Contract Agreement

The proposer selected for award shall be required to enter into a formal written contract with the City of Stamford. The contract will be prepared by the City’s Law Department and will incorporate the terms and conditions of this RFP, the proposer’s response, and any negotiated modifications.

The contractor shall also be required to execute a Service Level Agreement (SLA) outlining performance standards, uptime requirements, response times, maintenance obligations, and support expectations. Failure to meet SLA requirements may result in penalties, corrective action, or termination of the contract.

No work may begin until the contract is fully executed and all required insurance certificates and documentation have been submitted and approved by the City.

Insurance Requirements

The selected proposer, upon the signing of the formal contract, will be required to deliver an insurance certificate in amounts, companies and terms acceptable to the Risk Manager of the City of Stamford. See attached insurance requirements.

Competition Intended

It is the City’s intent that this RFP permit competition. It shall be the proposer’s responsibility to advise the City in writing if any language, requirement, scope, specification, etc., or any combination thereof, inadvertently restricts or limits the requirements stated in this RFP to a single source. Such notification must be received by the City not later than seven (7) days prior to the date set for acceptance of proposals.

Tax Exempt

The City of Stamford is exempt from the payment of taxes imposed by the Federal Government and/or State of Connecticut. Such taxes must not be included in the bid price.

Sample Agreement

A sample agreement follows and is made a part of these conditions. It is an example only. The actual contract submitted for your firm's signature will vary based upon the particulars of the specific bid package. The sample is for illustrative purposes only and the terms of the final contract may differ substantially.

Notification to Bidders (Rev. 9-1-17)

The contract awarded is subject to contract compliance requirements mandated by Sections 4a-60 and 4a-60a of the Connecticut General Statutes.

The City of Stamford is an Affirmative Action/Equal Opportunity Employer/purchaser. Small, Minority, Women and Disadvantaged Business Enterprises are encouraged to respond.

The City of Stamford aggressively solicits the participation of legitimate minority business enterprises as bidders, contractors, subcontractors and suppliers of materials. "Minority business enterprise" is defined in Section 4a-60 of the Connecticut General Statutes as a business wherein fifty-one percent or more of the capital stock, or assets belong to a person or persons: (1) Who are active in daily affairs of the enterprise; (2) who have the power to direct the management and policies of the enterprise; and (3) who are members of a minority, as such term is defined in subsection (a) of Section 32-9n." "Minority" groups are defined in Section 32-9n of the Connecticut General Statutes as "(1) Black Americans; (2) Hispanic Americans; (3) persons who have origins in the Iberian Peninsula; (4) Women; (5) Asian Pacific Americans and Pacific Islanders; and (6) American Indians. An individual with a disability is also a minority business enterprise as provided by Section 4a-60g of the Connecticut General Statutes. The City will consider the following factors when reviewing the Bidder's/Proposer's qualifications:

- (a) success in implementing an affirmative action plan;
- (b) where applicable, success in developing an apprenticeship program complying with Sections 46a-68-1 to 46a-68-17 of the Administrative Regulations of Connecticut State Agencies, inclusive;
- (c) a promise to develop and implement a successful affirmative action plan;
- (d) submission of employment statistics contained in the Connecticut Commission on Human Rights and Opportunities ("CCHRO") "Employment Information Form", indicating that the composition of its workforce is at or near parity when compared to the racial and sexual composition of the workforce in the relevant labor market area; and
- (e) a promise to set aside a portion of the contract for legitimate minority business enterprises.

2. Non-Discrimination

- (a) The contractor agrees and warrants that in the performance of the contract, it will not discriminate or permit discrimination against any person or group of persons on the grounds of race, color, religious creed, age, marital status, national origin, ancestry, sex, sexual orientation, mental retardation or physical disability, including, but not limited to, blindness, unless it is shown by such contractor that such disability prevents performance of the work involved, in any manner prohibited by the laws of the United States or of the state of Connecticut. If the contract is for a public works project, the contractor agrees and warrants that it will make good faith efforts to employ minority business enterprises as subcontractors and supplies of materials on such project. The contractor further agrees to take affirmative action to ensure that applicants with job-related qualifications are employed and that employees are treated when employed without regard to their race, color, religious creed, age, marital status, national origin, ancestry, sex, sexual orientation, mental retardation, or physical disability, including, but not limited to, blindness, unless it is shown by such contractor that such disability prevents performance of the work involved;
- (b) the contractor agrees, in all solicitations or advertisements for employees placed by or on

behalf of the contractor, to state that it is an "Affirmative Action-Equal Opportunity Employer" in accordance with regulations adopted by the CCHRO;

(c) the contractor agrees to provide each labor union or representative of workers with which such contractor has a collective bargaining agreement or other contract or understanding and each vendor with which such contractor has a contract or understanding, a copy of these provisions, advising the labor union or worker's representative of the contractor's commitments under these provisions and to post copies of the notice in conspicuous places available to employees and applicants for employment;

(d) the contractor agrees to comply with each provision of this section and Conn. Gen. Stat. Sections 4a-62, 32-9e, 46a-56 and 46a-68b to 46a-68k, inclusive, and with each regulation or relevant order issued by said CCHRO;

(e) the contractor agrees to provide the City with such information requested by the City, and permit access to pertinent books, records and accounts, concerning the employment practices and procedures of the contractor.

3. Subcontractors

The contractor shall include the provisions of subsection (2) in every subcontract or purchase order entered into in order to fulfill any obligation of a contract with the City and such provisions shall be binding on a subcontractor, vendor or manufacturer unless exempted by regulations or orders of the CCHRO. The contractor shall take such action with respect to any such subcontract or purchase order as the City may direct as a means of enforcing such provisions.

The contractor agrees to comply with the CCHRO's requirements as they exist on the date of this contract and as they may be adopted or amended from time to time during the term of this contract and any amendments thereto.

GIFTS:

During the term of this contract, including any extensions, the Contractor shall refrain from making gifts of money, goods, real or personal property or services to any appointed or elected official or employee of the City of Stamford or the Stamford Board of Education or any appointed or elected official or employee of their Boards, Commissions, Departments, Agencies or Authorities. All references to the Contractor shall include its officers, directors, employees, and owners of more than 5% equity in the contractor. Violation of this provision shall constitute a material breach of this Agreement, for which this Agreement may be summarily terminated.

AGREEMENT

THIS AGREEMENT dated the _____ day of _____, _____, is by and between the **CITY OF STAMFORD** (hereinafter the "City"), a municipal corporation organized and existing pursuant to the laws of the State of Connecticut with a principal place of business located at 888 Washington Boulevard, Stamford, Connecticut, and acting herein by Caroline Simmons, its duly authorized Mayor, and _____ (hereinafter the "Consultant"), a _____ company with a principal place of business located at _____, and acting herein by _____, its duly authorized _____.

WITNESSETH

WHEREAS, The City solicited Request for Proposals No. _____ for _____ (hereinafter the "City's RFP No. _____");

WHEREAS, The Consultant submitted a proposal in response to the City's RFP No. _____; and

WHEREAS, The City has accepted the Consultant's proposal pursuant to the terms hereinafter set forth;

NOW THEREFORE, THE PARTIES AGREE AS FOLLOWS:

1. INCORPORATION OF RECITALS. The above terms and conditions are contractual in nature and not merely recitals and are hereby incorporated into this Agreement;

2. CONTRACT DOCUMENTS AND SCOPE OF SERVICES. The Contract Documents consist of this Agreement and the following Exhibits that, combined, define the duties, functions, obligations, responsibilities, and tasks of the Scope of Services:

Exhibit A – The City's RFP No. _____; and

Exhibit B – The Consultant's Proposal;

both attached hereto and hereby made a part hereof as if fully set forth herein;

3. NO EXCLUSIVE RIGHT TO WORK. Nothing contained herein shall grant the Consultant an exclusive right to perform the Scope of Services. The City may enter into similar agreements with other Consultants at its sole discretion on an as-needed basis;

4. DAYS/HOURS OF OPERATION. The Consultant shall, as directed by the City's _____, provide the Scope of Services for _____ (_____) hours per _____ and _____ (_____) days per _____ in the City's _____, during normal _____ hours, and shall always be readily available in person or by telephone for _____ consultation with the City's _____;

5. COMPENSATION. The Consultant shall be compensated for the Scope of Services at the _____ rate of _____ (\$ _____) Dollars, payable in _____ installments;

6. TERM. The Term of this Agreement shall commence when signed below by the City's Mayor and terminate _____ (_____) year(s) thereafter. The parties may, by mutual agreement, extend the Term of this Agreement for _____ (_____), additional years provided that all

other terms of this Agreement remain the same. No such extension shall be for greater than _____ (_____) year(s) and, under no circumstances, shall the entire Term of this Agreement, including any extension years, exceed _____ (_____) years;

or

COMMENCEMENT AND COMPLETION OF WORK. The Consultant shall commence the Scope of Services upon the execution of this Agreement by both parties and shall complete said services in a timely, efficient and diligent manner (certain time to complete? Any milestone dates?);

7. CONSULTANT'S REPRESENTATIVE AND KEY PERSONNEL. The following representative of the Consultant is hereby authorized to act on behalf of the Consultant with respect to the Scope of Services and shall have full authority to accept instructions, make decisions, communicate for and act on behalf of the Consultant at all times.

Consultant Representative: _____
Title: _____

In addition to the Consultant's Representative, the following Key Personnel of the Consultant shall be assigned to, participate in and be available to the City for the Scope of Services.

Key Personnel: _____
Title: _____
Title: _____

Neither the Consultant's Representative nor the Key Personnel shall be replaced by the Consultant without fifteen (15) days prior written consent of the City;

8. REPRESENTATIONS. The Consultant represents that it is qualified in relation to the Scope of Services and further represents that it has the requisite skill, expertise, and knowledge necessary to perform the Scope of Services, including any supplementary services. The Consultant hereby acknowledges that the City has relied upon said representations in entering into this Agreement;

9. CAPACITY/INDEPENDENT CONTRACTOR. Consultant is acting as an independent contractor and is not an employee of the City. This Agreement is for services only and does not create a partnership or joint venture between the Consultant and the City. The City shall not be required to pay, or make any contribution to, any social security, local, state or federal tax, unemployment compensation, workers' compensation, insurance premium, profit-sharing, pension or any other employee benefit for the Consultant during the Term of this Agreement. The Consultant is responsible for paying, and complying with reporting requirements for, all state, local, and federal taxes related to payments made to the Consultant under this Agreement;

10. INDEMNIFICATION. The Consultant shall indemnify, hold harmless and, at the City's option, defend the City, its officers, agents and employees, from third party claims for loss, cost, damage, liability, and/or injury to or death of a person, including the agents and employees of the Consultant, or loss of or damage to property, resulting directly or indirectly from the Consultant's or the Consultant's officers', agents' or employees' negligent performance pursuant to this Agreement, or by any negligent omission to perform some duty imposed by law or this Agreement upon the Consultant, its officers, agents and employees. The foregoing indemnity shall include

reasonable attorneys' fees and costs of suit, if applicable, shall not be limited by reason of any insurance coverage required pursuant to this Agreement, and shall survive the termination of this Agreement;

11. INSURANCE. The Consultant shall procure, at its sole expense, and maintain for the entire Term of this Agreement, including any extensions, insurance coverages as set forth in the City of Stamford Insurance Requirements included in the City's Request for Proposals No. _____ attached hereto as Exhibit A;

12. LIMITATION OF LIABILITY. The Consultant's sole remedy for City delays shall be an extension of time to complete the Scope of Services and the Consultant hereby waives any claims for consequential damages, including, but not limited to, principal office expense, loss of financing, reputation and/or lost profit;

13. ASSIGNMENT. The Consultant shall not assign or transfer any portion of the Scope of Services without the prior written approval of the City;

14. SUBCONTRACTING/SUBCONSULTING. Aside from those subconsultants/subcontractors disclosed in the Consultant's Proposal, attached hereto as Exhibit B, the Consultant is prohibited from further subconsulting/subcontracting the Scope of Services or any part of it unless the City first approves such subconsulting/subcontracting in writing and approves, in writing, of the specific subconsultant(s)/subcontractor(s) the Consultant proposes to be used. An agreement made in violation of this provision shall confer no rights on any party and shall be null and void. Should the City approve of a proposed subconsultant, the Consultant agrees to comply with the City's Code of Ordinances § 103.4;

15. REVIEW OF WORK. The Consultant shall permit the City, its agents and/or employees to review, at any time, all work performed pursuant to the terms of this Agreement at any stage of the work;

16. BOOKS AND RECORDS. The Consultant shall maintain or cause to be maintained all records, books, or other documents relative to charges, costs, expenses, fees, alleged breaches of this Agreement, settlement of claims, or any other matter pertaining to the Consultant's demand for compensation by the City for a period of not less than three (3) years from the date of the final payment for services performed under this Agreement;

17. CONTRACT EXTRAS. Pursuant to the City of Stamford Code of Ordinances, Section 23-18.4 C., it is specifically understood and agreed by the Consultant that all contract extras regarding this Agreement shall be governed by the City of Stamford Charter and/or Code of Ordinances. The City shall not be liable for payment of any additional costs, except as otherwise expressly set forth in this Agreement, unless the provisions of the City of Stamford Charter and/or Code of Ordinances are fully complied with. The City of Stamford Charter and Code of Ordinances can be found at www.municode.com;

18. COMPLIANCE WITH CITY OF STAMFORD CODE PROVISIONS. The Consultant hereby agrees to fully comply, to the extent applicable, with the requirements of the City of Stamford Code of Ordinances, Sections 103-1 through 103-10, regarding consultants in general. Failure to so comply shall constitute a material breach of the terms of this Agreement. The provisions of the City of Stamford Code of Ordinances can be found at www.municode.com;

19. TERMINATION.

- A. **TERMINATION FOR CAUSE, SANCTIONS AND PENALTIES.** If, through any cause, the Consultant shall fail to fulfill, in a timely and proper manner, its obligations under this Agreement, or if the Consultant shall violate any laws or any of the covenants, agreements,

or stipulations of this Agreement, the City shall thereupon have the right to terminate this Agreement for cause by giving written notice to the Consultant of such termination and specifying the effective date thereof, at least five (5) days before the effective date of such termination. In that event, all finished or unfinished reports, documents, data, studies, photographs, or other material prepared by the Consultant pursuant to its performance under this Agreement shall, at the option of the City, become the City's property. The Consultant shall be entitled to receive just and equitable compensation for any satisfactory services completed up to the effective date of termination. The Consultant shall not be responsible for any claims resulting from the City's use of the documents on another project or changes made to the documents without the Consultant's express written permission;

The term "cause" includes, without limitation the following:

- 1) If the Consultant furnished any statement, representation, warranty or certification in connection with this Agreement, which is materially false, deceptive, incorrect, or incomplete;
- 2) If the Consultant fails to perform to the City's satisfaction any material requirement of this Agreement or is in violation of any specific provision thereof or any State or Federal law or requirement; or
- 3) If the City reasonably determines that satisfactory performance of this Agreement is substantially endangered or can reasonably anticipate such an occurrence or default.

Should the City terminate this Agreement for cause, the Consultant shall not be relieved of liability to the City for any damages sustained by the City by virtue of any breach of this Agreement by the Consultant and the City may withhold any payment to the Consultant for the purposes of setoff until such time as the exact amount of damages due the City from the Consultant is determined. Further, if applicable, the City shall have the right to:

- 1) Complete the Scope of Services, or any part thereof, either by itself or by other consultants, at the expense of the Consultant;
- 2) Purchase the products or services that are the subject of this Agreement elsewhere and hold the Consultant responsible for any increase in cost;
- 3) Pursue any equitable remedy, including, but not limited to, specific performance or injunction; and/or
- 4) Disqualify the Consultant from bidding on, submitting proposals for, or being awarded any City contract for a period not to exceed two (2) years from the date of such termination;

B. **TERMINATION FOR CONVENIENCE.** The City may terminate this Agreement at any time the City determines that the purposes of the distribution of monies under the Agreement would no longer be served by the services provided. The City shall effect such termination by giving written notice of termination to the Consultant and specifying the effective date thereof, at least twenty (20) days before the effective date of such termination. In that event, all finished or unfinished documents and other materials as described Subsection A shall, at the option of the City, become property of the City. If the Agreement is terminated by the City as provided herein, the Consultant shall be paid an

amount which bears the same ratio to the total compensation as the services actually and satisfactorily performed to the effective date of termination bear to the total services of the Consultant pursuant to the terms of the Agreement, less payments of compensation previously made, and subject to the City's right of set off for any damages pursuant to the terms of the Agreement;

20. DISPUTE RESOLUTION.

- A. EXECUTIVE MEETING. The parties shall endeavor to resolve all claims, disputes, or other matters in controversy arising out of or related to this Agreement (“Claims”) through a meeting of the chief executives of each party, or their respective designees (“Executive Meeting”).

A request for an Executive Meeting shall be made by a party in writing and delivered to the other party. The request may be made concurrently with the filing of a non-binding mediation as set forth herein. The Executive Meeting shall be a condition precedent to mediation unless 30 days have passed after the Executive Meeting has been requested with no meeting having been held.

The Executive Meeting shall be held in the place where the Project is located, unless another location is mutually agreed upon.

- B. MEDIATION. Any Claim subject to, but not resolved by, an Executive Meeting shall be subject to mediation which, unless the parties mutually agree otherwise, shall be administered by the American Arbitration Association in accordance with its applicable rules and procedures in effect on the date of this Agreement. A request for mediation shall be made in writing, delivered to the other party to this Agreement, and filed with the person or entity administering the mediation.

The request may be made concurrently with the filing of arbitration but, in such event, mediation shall proceed in advance of arbitration, which shall be stayed pending mediation for a period of 60 days from the date of filing, unless stayed for a longer period by agreement of the parties or court order. If an arbitration is stayed pursuant to this Section, the parties may nonetheless proceed to the selection of the arbitrator(s) and agree upon a schedule for later proceedings.

The parties shall share the mediator’s fee and any filing fees equally. The mediation shall be held in the place where the Project is located, unless another location is mutually agreed upon. Agreements reached in mediation shall be enforceable as settlement agreements in any court having jurisdiction thereof.

- C. ARBITRATION. Any Claim subject to, but not resolved by, mediation shall, in the sole discretion of the City, be subject to arbitration which, unless the parties mutually agree otherwise, shall be administered by the American Arbitration Association in accordance with its applicable rules and procedures in effect on the date of this Agreement. A demand for arbitration shall be made in writing, delivered to the other party to this Agreement, and filed with the person or entity administering the arbitration.

A demand for arbitration shall be made no earlier than concurrently with the filing of a request for mediation, but in no event shall it be made after the date when the institution of legal or equitable proceedings based on the Claim would be barred by the applicable statute of limitations. For statute of limitations purposes, receipt of a written demand for

arbitration by the person or entity administering the arbitration shall constitute the institution of legal or equitable proceedings based on the Claim.

The award rendered by the arbitrator or arbitrators shall be final, and judgment may be entered upon it in accordance with applicable law.

Any judgment will be entered or court action will be brought in a court of competent jurisdiction within the State of Connecticut.

D. **PERFORMANCE DURING DISPUTE.** Unless otherwise directed by the City, the Consultant shall continue performance under this Agreement while matters in dispute are being resolved.

E. **CLAIMS FOR DAMAGES.** Should either party to this Agreement suffer injury or damage to person or property because of any act or omission of the other party or of any of its employees, agents or others for whose acts it is legally liable, a claim for damages therefor shall be made in writing to such other party within a reasonable time after the first observance of such injury or damage;

21. COMPLIANCE WITH LAWS. The Consultant shall be responsible for compliance with all applicable federal, state and local laws, rules, regulations, codes, orders, ordinances, charters, statutes, policies and procedures;

22. CONFIDENTIALITY. During and after the Term of this Agreement, the Consultant, including, without limitation, its employees, agents, servants and representatives, shall not directly or indirectly disclose or make available to any person, firm, corporation, association or other entity of any reason or purpose whatsoever, or use or cause to be used in any manner adverse to the interest of the City, any financial, administrative or other confidential business information, except as require by law;

23. SETOFF OF PROPERTY TAXES OWED TO THE CITY OF STAMFORD. Pursuant to the City of Stamford Code of Ordinances Section 23-18.4.1 and Section 12-146b of the Connecticut General Statutes, as amended, the Consultant hereby acknowledges that the City shall have the right to set-off or withhold any payment, or portion thereof, due to the Consultant pursuant to this Agreement if any taxes levied by the City of Stamford against any property, both real and personal, owned by the Consultant are delinquent and have been so delinquent for a period of not less than one year. Any amount withheld from the Consultant pursuant to this section shall be applied to the Consultant's delinquent taxes, provided, however, that no such amount withheld shall exceed the amount of tax, plus penalty, lien fees and interest, outstanding at the time of withholding;

24. GIFTS. During the Term of this Agreement, including any extensions, the Consultant shall refrain from making gifts of money, goods, real or personal property or services to any appointed or elected official or employee of the City of Stamford or the Stamford Board of Education or any appointed or elected official or employee of their Boards, Commissions, Departments, Agencies or Authorities. All references to the Consultant shall include its members, officers, directors, employees, and owners of more than 5% equity in the Consultant;

25. CODE OF ETHICS. The Consultant is prohibited from using its status as a consultant to the City to derive any interest(s) or benefit(s) from other individuals or organizations and the Consultant shall comply with the prohibitions set forth in the Stamford Municipal Code of Ethics as codified in Chapter 19 of the City of Stamford Code of Ordinances;

26. MORALS CLAUSE. Neither the Consultant, the Consultant's Representatives nor the Consultant's key personnel shall commit any act or do anything which might reasonably be considered: (i) to be immoral, deceptive, scandalous or obscene; or (ii) to injure, tarnish, damage or otherwise negatively affect the community and/or the reputation and goodwill associated with the City. If the Consultant, the Consultant's Representative or the Consultant's key personnel is accused of any act involving moral or ethical issues, dishonestly, theft or misappropriation, under any law, or any act which casts an unfavorable light upon its association with the community and/or the City or the Consultant is accused of performing or committing any act which could adversely impact the Consultant's events, programs, services, or reputation, the City shall have the right to terminate this contract upon fifteen (15) days written notice specifying the reason, within which period the Consultant may cure such offense. The determination of whether and to what extent the offense is cured shall be made by the City at its sole discretion;

27. NON-APPROPRIATION. The Consultant acknowledges that the City is a municipal corporation, that the City's obligation to make payments under this Agreement is contingent upon the appropriation by the City's Board of Representatives of funds sufficient for such purposes for each budget year in which the Agreement is in effect;

28. GOVERNING LAWS. The parties deem this Agreement to have been made in the City of Stamford, State of Connecticut. Both parties agree that it is fair and reasonable for the validity and construction of the Agreement to be, and it shall be, governed by the laws and court decisions of the State of Connecticut, without giving effect to its principles of conflicts of laws. To the extent that these courts are courts of competent jurisdiction, for the purpose of venue, the complaint shall be made returnable to the Judicial District of Fairfield, at Stamford, only or shall be brought in the United States District Court for the District of Connecticut only, and shall not be transferred to any other court. The Consultant hereby waives any objection which it may now have or will have to the laying of venue of any claims in any forum and further irrevocably submits to such jurisdiction in any suit, action or proceeding;

29. INTERPRETATION. The Consultant agrees that, in the event of any ambiguity between the terms of this Agreement and any of the incorporated Exhibits, the City, in its sole discretion, shall determine the terms and/or document(s) which shall prevail and take precedence, except for those terms relating to the Scope of Services or Compensation, to which such terms this section shall not apply; and

30. COUNTERPARTS. This Agreement may be executed in any number of counterparts, each of which shall be deemed an original. The counterparts shall together constitute but one Agreement. Any signature on a copy of this Agreement or any document necessary or convenient thereto sent by facsimile, PDF or other electronic format shall be binding upon such transmission and the facsimile, PDF or other electronic format copy shall be deemed an original for the purposes of this Agreement.

31. NON-WAIVER. The failure of the City to insist upon strict performance of any of the terms, conditions or covenants herein shall not be deemed a waiver of any rights or remedies that the City may have; and shall not be deemed a waiver of any subsequent breach or default of the terms, conditions or covenants herein contained. The City reserves the right to require strict compliance therewith at any time, with or without notice, except as may be otherwise required herein.

32. STANDARD OF CARE AND REPRESENTATIONS. In performing the Scope of Services, the Consultant will use that degree of care and skill ordinarily exercised under similar circumstances by members of its profession practicing in the same or similar locality (the "Standard of Care"). The Consultant represents that it is qualified in relation to the Scope of Services and further represents that it has the requisite skill, expertise, and knowledge necessary

to perform the Scope of Services, including any supplementary services, in accordance with the Standard of Care. The Consultant hereby acknowledges that the City has relied upon said representations in entering into this Agreement;

REMAINDER OF PAGE INTENTIONALLY LEFT BLANK.

SIGNATURE PAGE FOLLOWS.

IN WITNESS WHEREOF, the parties have hereunto set their hands and seals the day and year first above written. Signed, sealed and delivered in the presence of:

CITY OF STAMFORD

Print:
Witness

By: _____
Caroline Simmons
Mayor
Date: _____

Print:
Witness

CONSULTANT

Print:
Witness

By: _____
_____, _____
Date: _____

Print:
Witness

Approved as to Form:

Approved as to Insurance:

Asst. Corp. Counsel

David Villalva
Risk Manager

Date: _____

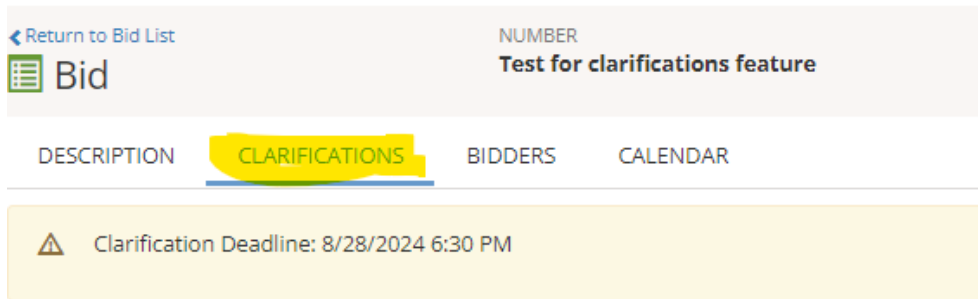
Date: _____

Clarifications Feature in ProcureWare

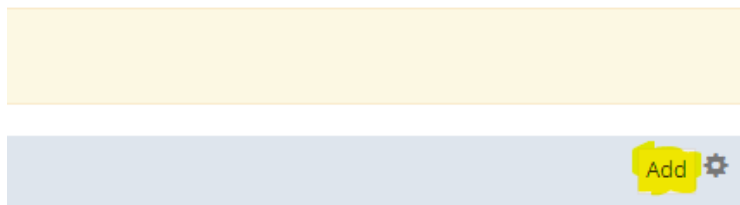
1. Suppliers are required to submit questions via ProcureWare. Please refer to the directions below for submitting a clarification.
2. Suppliers must submit questions prior to the deadline. The deadline will typically be Ten (10) working days before the due date, but it is the supplier's responsibility to review the deadline posted within ProcureWare.
3. City of Stamford Purchasing will provide answers to the clarification requests via addendum.

How to use the clarifications feature

1. In ProcureWare under the bid, select the Clarifications Tab



2. Select Add



3. Enter a question and/or relevant attachments and click Save. Repeat steps 2 and 3 for each additional question.

A screenshot of the 'CLARIFICATIONS (3 records)' form. The form has a light blue header with a dropdown arrow and the text 'CLARIFICATIONS (3 records)'. On the right side of the header are 'Cancel' and 'Save' buttons, with the 'Save' button highlighted in yellow. Below the header, there are two main sections: 'QUESTION *' with a text input field containing 'Enter Text', and 'ATTACHED FILE' with a 'Choose File' button and the text 'No file cho...'. A 'Save' button with a gear icon is also visible on the right side of the form.

4. When available, answers will be issued via addendum
-

TO ALL BIDDERS/PROPOSERS

Please complete all required forms using the **Business Name** and **Business address** as it appears on your registration with the State of Connecticut Secretary of State.

If your business is not registered with the State of Connecticut Secretary of State, please register.

If you are unsure of how your business is registered with the State of Connecticut follow the link below to - Business.CT.gov - Business Records Search

https://service.ct.gov/business/s/onlinebusinesssearch?language=en_US

If awarded a contract, the **Business Name** and **Business address** on your submitted certificate of insurance should match the information on record with the State of Connecticut Secretary of State.

If awarded a contract, the **Business Name** and **Business address** on the bid/proposal, certificate of insurance and agreement should be consistent.

Contractor's Statement

Pursuant to Section 103.1 of the Stamford Code of Ordinances, I hereby provide the following:

If a joint venture, trustee, partnership, limited liability company or partnership, the names and addresses of all joint ventures, beneficiaries, partners or members:

If a corporation, the names and addresses of all officers, and the names and addresses of all parties owning over 10% of its common stock or over 10% of its preferred stocks. If any of said stockholders is a holding corporation, the names and addresses of all persons owning a beneficial interest in over 10% of the common or preferred stock of said holding company.

The names and positions of all persons listed hereinabove who are elected or appointed officers or employees of the City of Stamford.

Name of Bidder/Proposer: _____

Signature of Bidder/Proposer: _____

Title: _____

Company Name: _____

Address: _____

Indicate if company submitting this proposal is: _____ MBE _____ WBE _____ DBE

Non-Collusion Affidavit

The undersigned, having been duly sworn, affirms and says that to the best of his/her knowledge and belief:

1. The prices in this Proposal have been arrived at independently without collusion, consultation, communication, or agreement with any other Proposer or with any competitor for the purpose of restricting competition.

2. Unless otherwise required by law, the prices, which have been quoted in this Proposal, have not been knowingly disclosed by the Proposer and will not knowingly be disclosed by the Proposer prior to opening, directly or indirectly, to any other Proposer or to any competitor.

3. No attempt has been made or will be made by the Proposer to induce any other person, partnership or corporation to submit or not to submit a Proposal for the purpose of restricting competition.

Name of Proposer: _____

By: _____

Print Name: _____

Title: _____

ACKNOWLEDGMENT

STATE OF _____

COUNTY OF _____ ss. _____

Date: _____

Personally appeared _____, as _____ of the above named firm, and attested that the foregoing statements are true and accurate to the best of his/her knowledge and belief.

Signature of Notary Public
My Commission Expires: _____

EFFECTIVE: 2/24/09

City of Stamford
State of Connecticut Contractor Verification (in accordance with Public Act 16-67)

Compliance Affidavit

I, the undersigned, personally and on behalf of _____, having
(Contractor)

been duly sworn, affirm and say that I have read, understand and am in compliance with Public Act 16-67 Concerning the Disclosure of Certain Education Personnel Records, Criminal Penalties for Threatening in Educational Settings and the Exclusion of a Minor's Name from Summary Process Complaints, and that neither I nor said Contractor, to the best of my knowledge, is in possession of any information indicating a finding of abuse or neglect or sexual misconduct, or otherwise have knowledge of such a condition(s) for any employees working on the project identified in RFQ/RFP or Bid S-_____. Further, if I or said Contractor
(RFQ/RFP or Bid Number)

become aware of any information indicating such a finding, or otherwise gain knowledge of such a condition, I and/or said Contractor will immediately forward such information to the City of Stamford.

Contractor Name: _____

Street Address: _____

City, State, Zip: _____

Title of person completing this form: _____

Signature: _____

Printed Name: _____

Date: _____

ACKNOWLEDGMENT

STATE OF _____

COUNTY OF _____ ss. _____

Date: _____

Personally appeared _____, as _____
of the above named Contractor, and attested that the foregoing statements are true and accurate to the best of his/her knowledge and belief on behalf of himself and said Contractor.

Signature of Notary Public

My Commission Expires: _____

CERTIFICATE OF CORPORATE RESOLUTION
RFQ/RFP

I, _____, SECRETARY OF _____
A CORPORATION EXISTING UNDER THE LAWS OF THE STATE OF _____, DO
HEREBY CERTIFY THAT THE FOLLOWING IS A TRUE COPY OF CERTAIN RESOLUTIONS
ADOPTED BY THE BOARD OF DIRECTORS OF SAID COMPANY, AT A MEETING THEREOF
DULY CALLED AND HELD ON THE _____ DAY OF _____, 20_____.

“RESOLVED, THAT THE _____
OF THE CORPORATION BE AND IS HEREBY AUTHORIZED TO SIGN
A CONTRACT WITH THE CITY OF STAMFORD, CONNECTICUT FOR
_____, RFP/RFQ No. _____”.

I, FURTHER CERTIFY THAT, _____ IS THE DULY
ELECTED _____ OF _____
AND THE FOREGOING RESOLUTION HAS NOT BEEN MODIFIED OR REPEALED AND IS
IN FULL FORCE AND EFFECT.

IN WITNESS WHEREOF, I HAVE, HEREUNTO, SUBSCRIBED BY NAME AND AFFIXED
THE SEAL OF SAID CORPORATION THE _____ DAY OF _____, 20_____.

SECRETARY

CERTIFICATION AS TO CONTRACT SIGNATORY
For Limited Liability Companies (LLCs)
(Effective 9/1/2011)

I, _____ a _____ of _____,
(name of member or manager) (Member or Manager) (name of LLC)

LLC, a limited liability company organized and existing under the laws of the State of Connecticut (hereinafter the "Company"), hereby certify that:

1. that _____ is run by _____
(name of LLC) (Members or Managers)

2. that _____ is a _____ of _____
(name of contact signatory) (Member/Manager) (name of LLC)

and

3. that as such _____ is not prohibited from or
(name of Member/Manager who is contract signatory)
limited by the articles of organization from binding the LLC.

IN WITNESS HEREOF, the undersigned has affixed his/her signature this _____ day of

_____, 20_____.

(LLC Seal)

(Circle this L.S. if there is no seal)

Secretary (name of Secretary)

PROPOSER’S INFORMATION AND ACKNOWLEDGEMENT FORM

RFP No: _____

Date: _____

Proposer’s Name: _____

Street Address: _____

City State Zip

Business Telephone: _____

Email: _____

Unique Entity ID: _____ Tax Id. No.: _____

Indicate (Yes/No) if company submitting this proposal is:

_____ MBE _____ WBE _____ DBE
(If yes, attach relevant certification)

Signature: _____ Date: _____

Printed Name: _____

Title: _____

Addenda Acknowledgement – check and note date of addendum

<input type="checkbox"/> Addenda No. 1	<input type="checkbox"/> Addenda No. 2
<input type="checkbox"/> Addenda No. 3	<input type="checkbox"/> Addenda No. 4
<input type="checkbox"/> Addenda No. 5	<input type="checkbox"/> Addenda No. 6
<input type="checkbox"/> Addenda No. 7	<input type="checkbox"/> Addenda No. 8
<input type="checkbox"/> Addenda No. 9	<input type="checkbox"/> Addenda No. 10
<input type="checkbox"/> Addenda No. 11	<input type="checkbox"/> Addenda No. 12

SUPPLIER REGISTRATION FORM

Supplier Name (DBA): _____

Legal Name: _____

Company Description of Services/Goods: _____

Business Type

Individual Corporation Partnership LLC Other

Main Address: _____

City: _____ State: _____ Zip Code: _____ Country: _____

Taxpayer ID: _____

Main Contact: _____

Phone: _____

Email: _____

Minority or Women Owned? Yes No

Veteran Owned? Yes No

Would you be interested in ACH Payments? Yes No

If yes, please list contact information for ACH Payments.

Name: _____

Email: _____

Phone: _____

Purchase Order Transmission Information:

Provide a general email for all purchase orders to be directed. This should be an email address or fax that is monitored daily.

Email: _____

Remit-to Information: Same as General Information

Address: _____

City: _____ State: _____ Zip Code: _____

By signing below the Supplier acknowledges that the City of Stamford accepts no responsibility for goods, equipment or services delivered without a formal written Purchase Order and/or Change Order.

Signature of Corporate Officer

Title

Printed Name

Date

COMMISSION ON HUMAN RIGHTS AND OPPORTUNITIES
CONTRACT COMPLIANCE REGULATIONS
NOTIFICATION TO BIDDERS

(Revised 09/3/15)

The contract to be awarded is subject to contract compliance requirements mandated by [Sections 4a-60](#) and [4a-60a](#) of the Connecticut General Statutes; and, when the awarding agency is the State, [Sections 46a-71\(d\)](#) and [46a-81i\(d\)](#) of the Connecticut General Statutes. There are Contract Compliance Regulations codified at [Section 46a-68j-21 through 43](#) of the Regulations of Connecticut State Agencies, which establish a procedure for awarding all contracts covered by [Sections 4a-60](#) and [46a-71\(d\)](#) of the Connecticut General Statutes.

According to [Section 46a-68j-30\(9\)](#) of the Contract Compliance Regulations, every agency awarding a contract subject to the contract compliance requirements has an obligation to “aggressively solicit the participation of legitimate minority business enterprises as bidders, contractors, subcontractors and suppliers of materials.” “Minority business enterprise” is defined in [Section 4a-60](#) of the Connecticut General Statutes as a business wherein fifty-one percent or more of the capital stock, or assets belong to a person or persons: “(1) Who are active in daily affairs of the enterprise; (2) who have the power to direct the management and policies of the enterprise; and (3) who are members of a minority, as such term is defined in subsection (a) of [Section 32-9n.](#)” “Minority” groups are defined in [Section 32-9n](#) of the Connecticut General Statutes as “(1) Black Americans . . . (2) Hispanic Americans . . . (3) persons who have origins in the Iberian Peninsula . . . (4) Women . . . (5) Asian Pacific Americans and Pacific Islanders; (6) American Indians . . .” An individual with a disability is also a minority business enterprise as provided by [Section 4a-60g](#) of the Connecticut General Statutes. The above definitions apply to the contract compliance requirements by virtue of [Section 46a-68j-21\(11\)](#) of the Contract Compliance Regulations.

The awarding agency will consider the following factors when reviewing the bidder’s qualifications under the contract compliance requirements:

- (a) the bidder’s success in implementing an affirmative action plan;
- (b) the bidder’s success in developing an apprenticeship program complying with [Sections 46a-68-1 to 46a-68-17](#) of the Administrative Regulations of Connecticut State Agencies, inclusive;
- (c) the bidder’s promise to develop and implement a successful affirmative action plan;
- (d) the bidder’s submission of employment statistics contained in the “Employment Information Form”, indicating that the composition of its workforce is at or near parity when compared to the racial and sexual composition of the workforce in the relevant labor market area; and
- (e) the bidder’s promise to set aside a portion of the contract for legitimate minority business enterprises. [See Section 46a-68j-30\(10\)\(E\)](#) of the Contract Compliance Regulations.

INSTRUCTIONS AND OTHER INFORMATION

The following [BIDDER CONTRACT COMPLIANCE MONITORING REPORT](#) must be completed in full, signed, and submitted with the bid for this contract. The contract awarding agency and the Commission on Human Rights and Opportunities will use the information contained thereon to determine the bidders compliance to [Sections 4a-60](#) and [4a-60a](#) CONN. GEN. STAT., and [Sections 46a-68j-23](#) of the Regulations of Connecticut State Agencies regarding equal employment opportunity, and the bidder’s good faith efforts to include minority business enterprises as subcontractors and suppliers for the work of the contract.

1) **Definition of Small Contractor**

[Section 4a-60g](#) CONN. GEN. STAT. defines a small contractor as a company that has been doing business under the same management and control and has maintained its principal place of business in Connecticut for a one year period immediately prior to its application for certification under this section, had gross revenues not exceeding fifteen million dollars in the most recently completed fiscal year, and at least fifty-one percent of the ownership of which is held by a person or persons who are active in the daily affairs of the company, and have the power to direct the management and policies of the company, except that a nonprofit corporation shall be construed to be a small contractor if such nonprofit corporation meets the requirements of subparagraphs (A) and (B) of subdivision [4a-60g](#) CONN. GEN. STAT.

2) Description of Job Categories (as used in Part IV Bidder Employment Information) (Page 2)

MANAGEMENT: Managers plan, organize, direct, and control the major functions of an organization through subordinates who are at the managerial or supervisory level. They make policy decisions and set objectives for the company or departments. They are not usually directly involved in production or providing services. Examples include top executives, public relations managers, managers of operations specialties (such as financial, human resources, or purchasing managers), and construction and engineering managers.

BUSINESS AND FINANCIAL OPERATIONS: These occupations include managers and professionals who work with the financial aspects of the business. These occupations include accountants and auditors, purchasing agents, management analysts, labor relations specialists, and budget, credit, and financial analysts.

MARKETING AND SALES: Occupations related to the act or process of buying and selling products and/or services such as sales engineer, retail sales workers and sales representatives including wholesale.

LEGAL OCCUPATIONS: In-House Counsel who is charged with providing legal advice and services in regards to legal issues that may arise during the course of standard business practices. This category also includes assistive legal occupations such as paralegals, legal assistants.

COMPUTER SPECIALISTS: Professionals responsible for the computer operations within a company are grouped in this category. Examples of job titles in this category include computer programmers, software engineers, database administrators, computer scientists, systems analysts, and computer support specialists

ARCHITECTURE AND ENGINEERING: Occupations related to architecture, surveying, engineering, and drafting are included in this category. Some of the job titles in this category include electrical and electronic engineers, surveyors, architects, drafters, mechanical engineers, materials engineers, mapping technicians, and civil engineers.

OFFICE AND ADMINISTRATIVE SUPPORT: All clerical-type work is included in this category. These jobs involve the preparing, transcribing, and preserving of written communications and records; collecting accounts; gathering and distributing information; operating office machines and electronic data processing equipment; and distributing mail. Job titles listed in this category include telephone operators, bill and account collectors, customer service representatives, dispatchers, secretaries and administrative assistants, computer operators and clerks (such as payroll, shipping, stock, mail and file).

BUILDING AND GROUNDS CLEANING AND MAINTENANCE: This category includes occupations involving landscaping, housekeeping, and janitorial services. Job titles found in this category include supervisors of landscaping or housekeeping, janitors, maids, grounds maintenance workers, and pest control workers.

CONSTRUCTION AND EXTRACTION: This category includes construction trades and related occupations. Job titles found in this category include boilermakers, masons (all types), carpenters, construction laborers, electricians, plumbers (and related trades), roofers, sheet metal workers, elevator installers, hazardous materials removal workers, paperhangers, and painters. Paving, surfacing, and tamping equipment operators; drywall and ceiling tile installers; and carpet, floor and tile installers and finishers are also included in this category. First line supervisors, foremen, and helpers in these trades are also grouped in this category.

INSTALLATION, MAINTENANCE AND REPAIR: Occupations involving the installation, maintenance, and repair of equipment are included in this group. Examples of job titles found here are heating, ac, and refrigeration mechanics and installers; telecommunication line installers and repairers; heavy vehicle and mobile equipment service technicians and mechanics; small engine mechanics; security and fire alarm systems installers; electric/electronic repair, industrial, utility and transportation equipment; millwrights; riggers; and manufactured building and mobile home installers. First line supervisors, foremen, and helpers for these jobs are also included in the category.

MATERIAL MOVING WORKERS: The job titles included in this group are Crane and tower operators; dredge, excavating, and lading machine operators; hoist and winch operators; industrial truck and tractor operators; cleaners of vehicles and equipment; laborers and freight, stock, and material movers, hand; machine feeders and offbearers; packers and packagers, hand; pumping station operators; refuse and recyclable material collectors; and miscellaneous material moving workers.

PRODUCTION WORKERS: The job titles included in this category are chemical production machine setters, operators and tenders; crushing/grinding workers; cutting workers; inspectors, testers sorters, samplers, weighers; precious stone/metal workers; painting workers; cementing/gluing machine operators and tenders; etchers/engravers; molders, shapers and casters except for metal and plastic; and production workers.

3) Definition of Racial and Ethnic Terms (as used in Part IV Bidder Employment Information) (Page 3)

<p><u>White</u> (not of Hispanic Origin)-All persons having origins in any of the original peoples of Europe, North Africa, or the Middle East.</p> <p><u>Black</u> (not of Hispanic Origin)-All persons having origins in any of the Black racial groups of Africa.</p> <p><u>Hispanic</u>- All persons of Mexican, Puerto Rican, Cuban, Central or South American, or other Spanish culture or origin, regardless of race.</p>	<p><u>Asian or Pacific Islander</u>- All persons having origins in any of the original peoples of the Far East, Southeast Asia, the Indian subcontinent, or the Pacific Islands. This area includes China, India, Japan, Korea, the Philippine Islands, and Samoa.</p> <p><u>American Indian or Alaskan Native</u>- All persons having origins in any of the original peoples of North America, and who maintain cultural identification through tribal affiliation or community recognition.</p>
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BIDDER CONTRACT COMPLIANCE MONITORING REPORT

PART 1 – Bidder Information

<p>Company Name: Street Address: City & State: Chief Executive:</p>	<p>Bidder Federal Employer Identification Number: Or Social Security Number:</p>
<p>Major Business Activity: (brief description)</p>	<p>Bidder Identification (response optional/definitions on page 1)</p> <p>-Bidder is a small contractor? Yes No -Bidder is a minority business enterprise? Yes No (If yes, check ownership category) Black Hispanic Asian American American Indian/Alaskan Native Iberian Peninsula Individual(s) with a Physical Disability Female -Bidder is certified as above by State of CT? Yes No</p>
<p>Bidder Parent Company: (If any)</p>	
<p>Other Locations in CT: (If any)</p>	

PART II - Bidder Nondiscrimination Policies and Procedures

<p>1. Does your company have a written Affirmative Action/Equal Employment Opportunity statement posted on company bulletin boards? Yes No</p>	<p>7. Do all of your company contracts and purchase orders contain non-discrimination statements as required by Sections 4a-60 & 4a-60a Conn. Gen. Stat.? Yes No</p>
<p>2. Does your company have the state-mandated sexual harassment prevention in the workplace policy posted on company bulletin boards? Yes No</p>	<p>8. Do you, upon request, provide reasonable accommodation to employees, or applicants for employment, who have physical or mental disability? Yes No</p>
<p>3. Do you notify all recruitment sources in writing of your company's Affirmative Action/Equal Employment Opportunity employment policy? Yes No</p>	<p>9. Does your company have a mandatory retirement age for all employees? Yes No</p>
<p>4. Do your company advertisements contain a written statement that you are an Affirmative Action/Equal Opportunity Employer? Yes No</p>	<p>10. If your company has 50 or more employees, have you provided at least two (2) hours of sexual harassment training to all of your supervisors? Yes No N/A</p>
<p>5. Do you notify the Ct. State Employment Service of all employment openings with your company? Yes No</p>	<p>11. If your company has apprenticeship programs, do they meet the Affirmative Action/Equal Employment Opportunity requirements of the apprenticeship standards of the Ct. Dept. of Labor? Yes No N/A</p>
<p>6. Does your company have a collective bargaining agreement with workers? Yes No</p> <p>6a. If yes, do the collective bargaining agreements contain non-discrimination clauses covering all workers? Yes No</p> <p>6b. Have you notified each union in writing of your commitments under the nondiscrimination requirements of contracts with the state of CT? Yes No</p>	<p>12. Does your company have a written affirmative action Plan? Yes No If no, please explain.</p> <p>13. Is there a person in your company who is responsible for equal employment opportunity? Yes No If yes, give name and phone number:</p>

1. Will the work of this contract include subcontractors or suppliers? Yes No

1a. If yes, please list all subcontractors and suppliers and report if they are a small contractor and/or a minority business enterprise. (defined on page 1 / use additional sheet if necessary)

1b. Will the work of this contract require additional subcontractors or suppliers other than those identified in 1a. above? Yes No

PART IV - Bidder Employment Information

Date:

JOB CATEGORY*	OVERALL TOTALS	WHITE (not of Hispanic origin)		BLACK (not of Hispanic origin)		HISPANIC		ASIAN or PACIFIC ISLANDER		AMERICAN INDIAN or ALASKAN NATIVE	
		Male	Female	Male	Female	Male	Female	Male	Female	Male	Female
Management											
Business & Financial Ops											
Marketing & Sales											
Legal Occupations											
Computer Specialists											
Architecture/Engineering											
Office & Admin Support											
Bldg/ Grounds Cleaning/Maintenance											
Construction & Extraction											
Installation , Maintenance & Repair											
Material Moving Workers											
Production Occupations											
TOTALS ABOVE											
Total One Year Ago											
FORMAL ON THE JOB TRAINEES (ENTER FIGURES FOR THE SAME CATEGORIES AS ARE SHOWN ABOVE)											
Apprentices											
Trainees											

*NOTE: JOB CATEGORIES CAN BE CHANGED OR ADDED TO (EX. SALES CAN BE ADDED OR REPLACE A CATEGORY NOT USED IN YOUR COMPANY)

1. Which of the following recruitment sources are used by you? (Check yes or no, and report percent used)				2. Check (X) any of the below listed requirements that you use as a hiring qualification (X)	3. Describe below any other practices or actions that you take which show that you hire, train, and promote employees without discrimination
SOURCE	YES	NO	% of applicants provided by source		
State Employment Service				Work Experience	
Private Employment Agencies				Ability to Speak or Write English	
Schools and Colleges				Written Tests	
Newspaper Advertisement				High School Diploma	
Walk Ins				College Degree	
Present Employees				Union Membership	
Labor Organizations				Personal Recommendation	
Minority/Community Organizations				Height or Weight	
Others (please identify)				Car Ownership	
				Arrest Record	
				Wage Garnishments	

Certification (Read this form and check your statements on it CAREFULLY before signing). I certify that the statements made by me on this BIDDER CONTRACT COMPLIANCE MONITORING REPORT are complete and true to the best of my knowledge and belief, and are made in good faith. I understand that if I knowingly make any misstatements of facts, I am subject to be declared in non-compliance with Section 4a-60, 4a-60a, and related sections of the CONN. GEN. STAT.

(Signature)	(Title)	(Date Signed)	(Telephone)
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